

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant:	Jerald A. Hammann	Examiner:	Robert D. Rines
Serial No.:	09/840,332	Group Art Unit:	3623
Filed:	April 23, 2001	Docket No.:	H238.101.101
Title:	SYSTEM AND METHOD EMPLOYING CAPACITY/DEMAND MANAGEMENT IN HUMAN-FACTOR RESOURCE INDUSTRY		

AMENDMENT AND RESPONSE

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This Amendment and Response is in reply to the Non-Final Office Action mailed September 15, 2009. Please amend the above-identified patent application as follows: